

Under the Skin

Flat 2/2, 6 Barrington Drive,
Glasgow, G4 9DT, United Kingdom

Email: hello@undertheskin.co.uk

Phone: +44(0) 7967 925674



We're sorry something went wrong! Please fill out this return form and send it to us with your product, and together we'll try and get things sorted.



Customer name	Returned Product	Package	Order no.	Country	Date ordered	Date received
		Tube / box				
		Tube / box				
		Tube / box				
		Tube / box				

Reason for returning print:

- Ordered incorrectly
- Incorrect size
- Damaged in transit*
- Delivered too late
- Duplicate shipment
- Do not want/need
- Wrong item sent
- Other

** Please send us a photograph and written description of said damage to hello@undertheskin.co.uk, referencing your order number and any relevant postage tracking number.*

Notes on packaging for returns

-  Return your order within 30 days of the shipment date. We cannot accept returns beyond this time frame.
-  All items need to be returned in their original packaging, including protective wrapping.
-  We have a strict *no grubby fingers* policy! Our prints are incredibly delicate, and we cannot refund products that have even the slightest scuff marks, creases, damaged edges, etc.
-  If the print is returned in perfect condition, we'll happily refund your product.
-  We will refund the postage of your return as part of our full refund service (but unfortunately we cannot refund postage for more than one return per customer order).

Customer notes:

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Thanks for your support in our project mission

Ed & James

